



System requirements Nova Find

Version 6.6.0

Status: 06/2021

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All software features described in this manual do not claim to be complete. Changes, typing errors and mistakes are reserved.

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1 System requirements for lost and found offices (backend system)

The following technical specifications are required at the users' workplace (client) for the use of the Nova Find backend.

1.1 Internet access

Nova Find is a web application and is therefore primarily used via web browser. This requires a continuous internet connection of the client. A bandwidth of at least 2 Mbps should be ensured synchronously for the high-performance operation of the application for the specified number of lost property office employees. The bandwidth actually required depends on the number of users working at the same time in the lost property office and may therefore vary upwards.

1.2 Minimum screen resolution and zoom

A minimum screen resolution of 1280x1024 pixels and a Windows desktop scaling of 100% as well as a browser zoom of 100% are required for the performant operation of the application.

1.3 Operating System

Nova Find is a web application that supports usage with the following client operating systems:

- Microsoft Windows 8.1
- Microsoft Windows 10 (Versions: 1803, 1809, 1909, 20H2)

1.4 Browser

Nova Find is a web application to use with:

- Microsoft Internet Explorer 11
- Google Chrome (v88 and higher)
- Microsoft Edge (v88 and higher) ¹⁾

¹⁾ the IE mode of the Microsoft Edge Browser is not supported

The use of the application with the following browsers in the latest version is also possible, but may lead to different representation of graphic elements or may require additional browser settings on the client:

- Mozilla Firefox (v84 und higher)

Note: Nova Find is tested for supported browsers (except Internet Explorer) exclusively with the 64-bit variant. Errors that are due to the limited performance of a 32-bit browser receive best-effort support.

1.5 Microsoft Office

The application generates editable documents in Microsoft Office compatible formats and makes them available to the user. This applies in particular to reports in Excel format (*.xlsx) and documents in Word format (*.docx).

Microsoft Office 2016 or higher is required to open the documents generated by the system.

1.6 PDF Reader

The application creates documents in the Portable Document Format "PDF" and makes them available to the user.

To open the documents created by the system, a PDF reader in a current version supported by the respective manufacturer is required.

2 System requirements of public loss recording

The following technical specifications are required at the users' workplace (client) to register a public loss record in Nova Find by a citizen or customer.

2.1 Internet access

The public loss record of Nova Find is part of a web application and is therefore primarily user via the web browser. This requires an internet connection of the client.

2.2 Browser

The input mask for the public registration of a loss record is optimized for use in common browsers. Specifically, the following browsers are supported in their latest version:

- Microsoft Internet Explorer
- Microsoft Edge
- Google Chrome
- Mozilla Firefox
- Apple Safari

2.3 Use on mobile devices

The input mask for the public registration of a loss record is optimized for use with mobile devices (responsive device). The input mask can therefore also be user with the mobile versions of the following browsers in their latest version:

- Google Chrome
- Mozilla Firefox
- Apple Safari